



*If you have any questions, please contact:*

Procurement Entity **State of Missouri**  
Buyer **MICHELLE SCHUMAN**  
Location  
Phone  
Fax  
E-mail **MICHELLE.SCHUMAN@OA.MO.GOV**



**THIS IS A REQUEST FOR INFORMATION (RFI) ONLY**

**THIS IS NOT A FORMAL BID SOLICITATION**

**THIS WILL NOT RESULT IN AN AWARD**

RFI for OA-STC Case Management System  
ITSD Procurement Specialist: Michelle Schuman



## Table of Contents

1 Overview.....	4
1.1 General Information.....	4
1.2 Schedule.....	4
1.3 Additional Information.....	4
1.4 Solicitation Controls.....	4
1.5 Terms.....	4
1.6 Attachments.....	4
2 Requirements.....	5



**1 Overview**

**1.1 General Information**

Title **OA-STC Case Management System**  
 Synopsis **The State of Missouri, State Tax Commission (STC) is seeking information from the vendor community to better understand the services available for a modern and efficient case management system.**  
 Buyer **MICHELLE SCHUMAN**  
 E-Mail **MICHELLE.SCHUMAN@OA.MO.GOV**

**1.2 Schedule**

Close Date **10/10/25 10:00 PM** Open Date **9/10/25 9:30 PM**  
 Time Zone **Coordinated Universal Time**

**1.3 Additional Information**

Pre-Bid/Pre-Proposal Conference Date and Time **00+00:00**  
 Pre-Bid/Pre-Proposal Conference Location  
 Tour Date and Time **00+00:00**  
 Tour Location  
 Tour Contact Name  
 Tour Contact Phone #  
 Tour Contact Email

**1.4 Solicitation Controls**

Response Visibility **Sealed**

**1.5 Terms**

Payment Terms **Net 45** Freight Terms  
 Shipping Method **FOB**  
 Solicitation Currency **USD (US Dollar)** Price Precision **2**

**1.6 Attachments**

File Name or URL	Type	Description
RFI OA STC Case Management Sys	File	



## 2 Requirements

*\*Response is required*

Please download attached RFI document. To ensure full consideration, vendor responses must be emailed to Gregory Allsberry [Gregory.Allsberry@stc.mo.gov](mailto:Gregory.Allsberry@stc.mo.gov) and Michelle Schuman [Michelle.Schuman@oa.mo.gov](mailto:Michelle.Schuman@oa.mo.gov) on or before 5:00 pm (CST), October 10, 2025. Responses should contain the subject line: OA-STC Case Management System.



REQUEST FOR INFORMATION (RFI) OA ITSD 000000007SL